



## **Job Description: CONSULTANT CASE WORKER - One Stop Center**

### **(Prevention of Violence against Women and children- Strategy and Implementation)**

#### **ABOUT SNEHA**

A Mumbai-based non-profit organisation, SNEHA believes that investing in women's health and wellbeing is essential to building viable urban communities. SNEHA targets four large public health areas: maternal and new-born health, child health and nutrition, sexual and reproductive health, and prevention of violence against women and children.

#### **THE PROGRAM - PREVENTION ON VIOLENCE AGAINST WOMEN AND CHILDREN**

SNEHA's Program on Prevention of Violence against Women and Children aims to develop high-impact strategies for primary prevention, ensure survivors' access to protection and justice, empower women to claim their rights, mobilise communities around 'zero tolerance for violence', and respond to the needs and rights of excluded and neglected groups. The Program prioritises enhanced co-ordination of the state response to crimes against women through convergence approach that works with government and public systems to reinforce their role in assuring basic social, civil and economic security. Primary preventive interventions are carried out through community outreach programs and campaigns. Secondary interventions for survivors of violence are provided through a comprehensive service-oriented system.

#### **One Stop Centers (OSC)**

SNEHA has been appointed as the implementing agency in the One-Stop Centre, at KEM Hospital. One Stop Centers (OSC) are intended to support women affected by violence, in private and public spaces, within the family, community and at the workplace. Women facing physical, sexual, emotional, psychological and economic abuse, irrespective of age, class, caste, education status, marital status, race and culture will be facilitated with support and redressal. Aggrieved women facing any kind of violence due to attempted sexual harassment, sexual assault, domestic violence, trafficking, honor related crimes, acid attacks or witch-hunting who have reached out or been referred to the OSC will be provided with specialized services.

#### **WHAT SNEHA CAN OFFER YOU**

The position in this One Stop Center is on consultancy basis. This candidate needs to be available when the need arises.

#### **THE PROFILE**

The OSC has been functional in KEM Hospital on a 24\*7 basis where SNEHA is appointed as implementing agency. This OSC will cater to the women and girls who are facing violence and provide them with support and care. In order to increase the uptake and access of One Stop Centre, primary prevention activities will have to be carried out which will include community outreach and awareness.

She will work in 2 shifts to provide service at OSC in order to bridge the gap between OSC and community. She will provide assistance and support to the Centre Administrator in facilitating services to women accessing OSC.

## **DUTIES AND RESPONSIBILITIES**

- She will network with the residential Homes for women and organize such facilities
- Implement the intervention plan prepared by the Counsellors to follow up the woman in the field
- She will go to the communities and create awareness about VAW
- Refer and accompany beneficiaries to necessary stake-holders like police, public health providers and others
- Make weekly and monthly activity plans with the CA to carry out outreach activities and campaigns in the community.
- Community visits and family visits of survivor. She will intervene in cases of VAW
- Provide a record of home-visit, shelter visit or visit to any other stakeholder for the follow-up of the survivor's case intervention to the counsellor.
- Maintain documentation required in the project such as details of identified and referred cases and case studies.
- Ensure confidentiality and anonymity of the beneficiaries in the project.
- Networking with other organizations for rehabilitation of survivor
- The Case Worker will be responsible for any other work as assigned by the Centre Administrator.

## **QUALIFICATIONS AND EXPERIENCE**

Educational qualification: Law Degree// Master's Degree in Social Work with 3 years' experience of working on violence against women and children issues in Government and Non-Government project program.

Preferably living in the nearby area of KEM hospital.

Oral and written command of Hindi, Marathi and reading knowledge of English.

## **PERSONAL ATTRIBUTES**

Achievement mindset to accomplish project goals.

Effective communication, personal and interpersonal skills.

Ability to solve problems in OSC and work in a team.

Commitment to community engagement.

Sound values and work ethics.

Open to diversity and respect for everyone.

## **Applications**

To be sent via email to [sejal.kandalgaonkar@snehamumbai.org](mailto:sejal.kandalgaonkar@snehamumbai.org) with Subject line: "Consultant Case Worker"