

FAQs

Will I get tax exemptions on my donations, and by when?

Yes, SNEHA has certificates for tax exemptions under Section 80G of the Income Tax Act, 1961. All donations are 50% exempt from tax under Section 80G and are applicable only for donations made within India. SNEHA will send an 80G certificate to the physical address or the email address provided, subject to receipt of PAN card copy. It will take 10 working days to send the 80G certificate.

How can I donate to SNEHA?

Donations to SNEHA can be made both online and offline. You can donate online by credit card, debit card or Net banking using the secure donation page. To donate offline, please write to donate@snehamumbai.org

Which agencies are authorised to collect donations on behalf of SNEHA?

At present, international donations to SNEHA will be collected through Donors from the USA and UK who are also eligible for tax breaks through the GiveIndia platform.

Can Indian nationals donate in foreign currencies (US dollars, pounds, etc?)

Yes. For further questions related to this, please email to donate@snehamumbai.org

Can foreign nationals donate online?

Foreign nationals cannot donate online through the SNEHA website. Online donations from foreign nationals can be done through this link <https://fundraisers.giveindia.org/nonprofits/sneha-society-for-nutrition-education-and-health-action>. Donors from the USA and UK are eligible for tax breaks through the GiveIndia platform.

What portion of the donation amount is deducted as transaction fees?

The transaction fee is 4.9%, deducted by Danamojo.

Will I receive a fund utilization report for my donation?

Since donations are pooled together and may be used for any program, online donors do not receive a fund utilization report. However, you may review our [Annual Reports](#) for program information and financial statements.

How do I contact SNEHA regarding my donation?

For more details or any further assistance, please email donate@snehamumbai.org or call us at +91 8291213774. You can also [contact-us](#) at SNEHA's Mumbai office - (022)2226614488; (022)2226614476 office.

How do I make in-kind donations?

SNEHA does not distribute any new or used products in the communities we serve. We have limited, if any, need for in-kind donations, for our beneficiaries. However, if you would like to support our work financially, please make an online donation.

If I am a corporate, foundation or individual and I wish to partner with SNEHA, who should I contact?

SNEHA partners with individuals, foundations and corporations. To discuss how we can work with you or your organization, please write to donate@snehamumbai.org

Will an individual's small contribution help?

Every contribution, irrespective of its size, is important and goes a long way towards enabling SNEHA to implement its programmes. You are welcome to contribute according to your capacity and help us reach out to more beneficiaries. However, we urge you to avoid making a donation of less than INR 500.

What happens with my donation?

Once you have finalized and confirmed your donation online, your donation will be wired to our bank account. Your donation will contribute towards our programme and administrative costs. You will get an acknowledgment of your donation within a few hours after completion. If this does not happen, please write an email to donate@snehamumbai and we will check on the status of your donation.

Can I get a refund after making a donation?

Once a donation has been confirmed and completed, a refund or cancellation is not possible.

Is it safe to donate online?

Yes, it is safe to donate online. We use a secure payment gateway. However, it is recommended to proceed with the donation from a personal device and to avoid doing it from a public area.

What happens with the personal data I enter to make the donation?

We enforce a strict data protection policy and will never give nor sell any information regarding our donors to third parties.

Why do I need to share my ID details (such as address, PAN card)?

As per Government regulations, it is mandatory for recipient organizations to maintain records of donors' identity. The recipient organization is allowed to issue 80G receipts only on submission of required donor details, including full name, postal address and valid PAN card number.

How do I make an anonymous donation?

We do not accept anonymous donations.