JOB DESCRIPTION: PROGRAM OFFICER- INVESTIGATION, M & E, RESEARCH

ABOUT SNEHA
A secular, Mumbai-based non-profit organisation, SNEHA believes that investing in women’s health is essential to building viable urban communities. SNEHA is 450+ person strong, innovative and progressive organization that works on health and nutrition in urban slum pockets with women and their families. SNEHA follows the life-cycle approach to health and nutrition, by intervening at critical junctures (adolescence, preconception, conception, pregnancy, postnatal, infancy and toddlerhood, family planning) to ensure improved health and nutritional outcomes for women and children living in some of Mumbai’s most vulnerable and deprived slums and in the Mumbai Metropolitan Region (MMR) as well.

SNEHA recognises that, in order to improve urban health standards, our initiatives must target both care seekers and care providers. We work with communities residing in informal settlements to empower women and communities to be catalysts of change in their own right and collaborate with existing public health systems and health care providers to create sustainable improvements in urban health. We have currently 11 programs running across SNEHA which are Maternal and Newborn Health (MNH), Child Health and Nutrition (CHN) - Aahar, Empowerment, Health and Sexuality of Adolescents (EHSAS), Prevention of Violence against Women and Children (PVWC) (e) SNEHA Centre, SNEHA Shakti, Healthy Cities Project (HCP), Samagra, Palliative Care, Livelihood Generation, Central Operations, Research and IM.

ABOUT THE PROGRAM
Monitoring and Evaluation (M & E) is a centralized domain of SNEHA with an independent framework of monitoring, assessment and reporting of program outcome and impact. The role of the domain is to create evidence of models of urban health intervention that can be scaled and replicated through government and other NGO’s thus increasing the impact of the models. The domain closely works with SNEHA’s programs on maternal and newborn health, child health and nutrition, adolescent health and wellbeing and violence against women and children.

THE PROFILE
The Officer will be responsible for supervision of field level data collection for surveys and research studies.

JOB LOCATION
Govandi, Vadala, Kurla, Chembur and Dharavi

DUTIES & RESPONSIBILITIES:

- Training, supervision and monitoring of field staffs to ensure quality data to meet all SNEHA requirements
- Field level coordination for any data collection or other SNEHA work
- Co-ordination with data officer for resolving all queries related to data
- Organizing the dissemination of data to a range of audiences from the community as and when required
- Recruitment of field staffs, if required
- Contribute to organizational level work and events
- Ensure adherence to SNEHA values, policies and guidelines
MANAGEMENT & REPORTING

• Report daily to the Monitoring and Evaluation Coordinator
• Monthly reporting to the M&E team

QUALIFICATIONS & EXPERIENCE

• Educational qualification: Graduate or equivalent
• Two or more years of work experience in training and supervision field staffs to ensure quality data
• Command over reading, writing and speaking English, Hindi and Marathi
• Exposure to working in vulnerable communities
• Readiness to travel across various project sites in SNEHA

SKILLS & COMPETENCIES

• Organizational skills, team working, adaptability and initiative taking
• Ability to meet deadlines and delivery of commitments
• Experience of using TAB or smartphone for data entry
• Effective communication skills

Applications to be sent via email to sejal.kandalgaonkar@snehamumbai.org with Subject line: “Program Officer- Investigation, M & E, RESEARCH”