

Manager- Human Resources & Administration, Central Operations

ABOUT SNEHA

About SNEHA A secular, Mumbai-based non-profit organisation, SNEHA believes that investing in women's health is essential to building viable urban communities. SNEHA is 450+ person strong, innovative and progressive organization that works on health and nutrition in urban slum pockets with women and their families. SNEHA follows the life-cycle approach to health and nutrition, by intervening at critical junctures (adolescence, preconception, conception, pregnancy, postnatal, infancy and toddlerhood, family planning) to ensure improved health and nutritional outcomes for women and children living in some of Mumbai's most vulnerable and deprived slums and in the Mumbai Metropolitan Region (MMR)

as well. SNEHA recognizes that, in order to improve urban health standards, our initiatives must target both care seekers and care providers. We work with communities residing in informal settlements to empower women and communities to be catalysts of change in their own right and collaborate with

existing public health systems and health care providers to create sustainable improvements in urban health. We have currently 11 programs running across SNEHA which are Maternal and Newborn Health (MNH), Child Health and Nutrition (CHN) - Aahar, Empowerment, Health and Sexuality of Adolescents (EHSAS), Prevention of Violence against Women and Children (PVWC) (e) SNEHA Centre, SNEHA Shakti, Healthy Cities Project (HCP), Samagra, Palliative Care, Livelihood Generation, Central Operations, Research

Purpose of the role

Is to guide, manage and provide strategy on the people function of the organisation and ensure smooth operations across all locations.

THE PROFILE

RESPONSIBILITIES

Human Resources:

- Translating the organization strategy and goals into an HR strategy and providing inspirational leadership for program and HR team
- Providing strategic counsel on all people matters
- Developing and implementing OD strategies in alignment with organizational goals along with Director of HR
- Managing general HR practices such as recruitment, staffing, performance management system, staff orientation, compensation and benefits administration; Managing employee relations, conflict resolution, welfare employee services.
- Managing labour law and other regulatory policy compliances;
- Ensuring open and transparent communication channels in the organization and implement HR strategies, systems, policies and procedures to the last level.
- Review and draft contracts, agreement and internal policies and ensure that they are in compliance with all statutory or legal requirements.
- Leading the analysis of employee feedback and data, with the aim of creating a better working environment and engaged culture

- Creating and managing the HR & Admin annual budget

Administration:

- Day-to-Day administrative & HR functioning to enhance and keep up the productivity.
- Providing clean and hygienic work environment for smooth flow of work so as to achieve efficiency by ensuring proper housekeeping schedule at all centres
- Formulating operating budgets; taking adequate measures to ensure optimum utilization of available funds towards the accomplishment of SNEHA objectives, along with the Director of HR
- Planning & monitoring security arrangements involving preparing security plans & deployment of security personnel; coordinating with other forces to spearhead operations to safeguard staff and materials
- Negotiation of contracts, vendor management and development.
- Ensuring office space is available for programs to operate from. Negotiates contracts, manages vendor relationships, acts as primary liaison with SNEHA's landlords and subtenants.
- HR & ADMIN audit

JOB LOCATION - Santacruz

MANAGEMENT & REPORTING

- Monthly reports and KRA's for HR & Admin
- Budget vis-à-vis expenditure analysis reporting
- Inventory and Stock Management report

EDUCATION QUALIFICATION REQUIRED FOR THIS POSITION ESSENTIAL

- Post Graduate Degree in Human Resources Management
- 6-8 years working experience in the HR field
- Experience of handling large teams

DESIRABLE

- Worked with an NGO in a similar capacity

ESSENTIAL SKILLS FOR THE ROLE

- Commercial Acumen - Being able to understand company finances, resourcing and the ultimate aims of the business is important
- Professional Expertise - A strong working knowledge of employment law issues, best practices and processes for in HR and Admin as well as experience of handling employee relations
- Trust and Integrity - This incumbent interfaces with the Director of HR and the senior management on a regular basis and thus a trusted confidante on people issues, unafraid of giving your unbiased opinions and expertise
- Role Model - As a Manager, the incumbent is expected to demonstrate and lead on the values, initiatives and culture of the organisation

DESIRABLE SKILLS FOR THE ROLE

- Organizational Skills - personal efficiency, time management skills and the ability to

prioritize competing demands

- Communication Skills - The incumbent is expected to manage with the support of Director HR, the HR & Admin team, managing diverse personalities and viewpoints. Consequently, emotional intelligence, the ability to build relationships and collaborate with others is vital
- Agility - Flexibility and ability to work on multiple projects and tight schedules and handle ambiguity
- Diversity - Ability to work comfortably with diverse populations, with sensitivity to issues concerning Health, Nutrition and Violence.
- Influencing - Ability to articulate in a compelling fashion what's good for the organization from an HR & Admin perspective.
- This job description covers the main tasks and conveys the spirit of the sort of tasks that are anticipated from this role. Other tasks may be assigned as necessary according to organizational needs.

APPLICATIONS

Interested candidates can send CV via email to: sejal.kandalgaonkar@snehamumbai.org with Subject line - "Manager - HR and ADMIN"