ABOUT SNEHA
A secular, Mumbai-based non-profit organisation, SNEHA believes that investing in women's health is essential to building viable urban communities. SNEHA is 450+ person strong, innovative and progressive organisation that works on health and nutrition in urban slum pockets with women and their families. SNEHA follows the life-cycle approach to health and nutrition, by intervening at critical junctures (adolescence, preconception, conception, pregnancy, postnatal, infancy and toddlerhood, family planning) to ensure improved health and nutritional outcomes for women and children living in some of Mumbai's most vulnerable and deprived slums and in the Mumbai Metropolitan Region (MMR) as well.

SNEHA recognises that, in order to improve urban health standards, our initiatives must target both care seekers and care providers. We work with communities residing in informal settlements to empower women and communities to be catalysts of change in their own right and collaborate with existing public health systems and health care providers to create sustainable improvements in urban health. We have currently 11 programs running across SNEHA which are Maternal and Newborn Health (MNH), Child Health and Nutrition (CHN) – Aahar, Empowerment, Health and Sexuality of Adolescents (EHSAS), Prevention of Violence against Women and Children (PVWC) (e) SNEHA Centre, SNEHA Shakti, Healthy Cities Project (HCP), Samagra, Palliative Care, Livelihood Generation, Central Operations, Research and IM.

ABOUT SNEHA CENTER SUSTAINABILITY INTERVENTION:
SNEHA centre has implemented 3 years direct intervention in Gautam Nagar and Dr. Zakir Hussain Nagar communities and post March 2019 we are working in a close partnership with communities and health systems. The approach of this intervention is to bring positive health seeking behaviour by creating awareness, building individual’s capacity for accessing public health and nutrition services and building capacity of all stakeholders (ICDS, MCGM, Community) for collaborative actions and convergence for MCH indicators, and contribute for building self-reliant communities.

THE PROFILE:
The Community Organiser will be responsible for allotted households in collaboration of MCGM health post staff’s, ICDS staff’s and groups of community volunteers, CBOs (Community base organization) for maternal and child health intervention. S/he will be responsible for achieving the program deliverables and key result areas on different components of maternal-child health and nutrition, family planning and service uptake for MCGM and ICDS services.

JOB LOCATION: GAUTAMNAGAR, GOVANDI

DUTIES & RESPONSIBILITIES:
- Maintaining all designated households, individual beneficiary information in registers or commcare.
- Prepare monthly calendar of activities/events.
- Formation and strengthening of community groups and their regular meetings, organizing community campaigns and liaison with service providers; referrals for individuals and families who need help with nutrition, illness and violence.
- Home visits to assess family health, deliver appropriate information and preliminary counselling and support to access appropriate services, counselling and required referral services for beneficiary with CAG, ICDS sevikas and health post staff and by self as per requirement.
- Mobilizing stakeholders for the events-ICDS/MCGM/CAGs.
- Capacity building of CAGs to mobilise community (MWRA, pregnant-lactating mothers, children for all the activities including events, immunization camp, anthropometry, workshops or other services in the community.
- To conduct anthropometry with or without ICDS sevikas in community in association with CAGs.
- Tracking, follow-up and referral of all malnourished children.
- Updating commcare data.
- Periodic review of work and strategies.
- Identifying all deaths of women and children and supporting verbal autopsies.

Responsibilities
- Daily home visits / joint visits to CAGs / beneficiaries
- Coordination with stakeholders (ICDS, MCGM, CAGs) for activities planning.
- Individual capacity building of CAGs for community development and coordination with system for the services.
- Periodic anthropometry.
- SAM/MAM Parents Meetings.
- CAG meetings.
- Monthly community events.
- Collect monthly data from system.
- Referrals.
- Participate in team discussion, stakeholders meetings about program implementation.
- Daily updating of commcare data.
- Other tasks assigned by the program officers.

MANAGEMENT & REPORTING
- Report daily to the Program Officer.
- Participate in bi monthly staff meetings, weekly centre level meetings, trainings etc.
- Manage data / photo capture, storage and reports.

QUALIFICATIONS & EXPERIENCE
- Education to at least 10th class pass Ability to maintain role boundaries.
- Interest in different themes like child health and nutrition, family planning, prevention of Violence against women, Adolescent health and children and maternal and new-born health.
- Experience in advocacy with a range of stakeholders for change in policy and practice will be preferable.
- Fluency in Hindi and Marathi.
- Willingness to travel within Mumbai, Maharashtra and India.

SKILLS & COMPETENCIES
Essential
- Some work experience in social work.
- Preferably from the community in which they will work and with some exposure if not work experience.
- Good communication, counselling and networking skills; documentation skills in Hindi.
- Interest in child health and nutrition and community development.
- Belief in working with Government departments.
- Marathi.
- Self-starting and self-monitoring abilities.
- Willingness to learn new schemes and skills.
- Ability to handle community issues.
- Flexibility in time management.
- Willingness to travel within slum community
- Handling mobile base applications (commcare application for program)

Desirable
- Familiarity with government systems, schemes
- Experience in community mobilization.
- Negotiation skills.

Applications to be sent via email to damini.pandey@snehamumbai.org with Subject line: "Consultant Community Organizer, SNEHA Center, Gautam Nagar"